Medical Clinic of Houston, L.L.P.

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Policy for late cancellations and "no-show" patients for Gastroenterology procedures

When we schedule your gastroenterology procedure, we are reserving the physician's time, staff time, anesthesiologist's time, and a procedure room for you and your particular medical needs. If you cancel at the last minute or do not appear for your scheduled procedure, we generally cannot use this time to provide care for another patient.

Effective November 15, 2022, we will charge a $100 fee if you cancel your procedure with notice of less than three business days (72 hours) or if you do not appear for your procedure. We will ask that this fee be paid prior to scheduling any future appointments or procedures with a MCH gastroenterologist. This fee will not be covered by your insurance and will be due from you directly.

It is not our intent to be punitive but, instead, to ensure that (a) you are not compromising your care, and (b) we are able to care for all of the patients who need our care. If we know in advance that there is an opening, we can fill that appointment slot with another patient who has a medical need.

We appreciate your understanding.

Thank you,

David S. Wolf, M.D. | M. Behzad Zafar, M.D. | John T. Dugan, M.D.

By signing below, you acknowledge that you have received and understand this policy

Patient signature _____ Date _____

Printed name _____

For office use only:

Attestation that this information was relayed orally to the patient and that the patient expresesed understanding.

Patient name and DOB _____ MCH account # _____

Staff member signature _____ Date _____

Witness name/signature _____ Date _____